Justification Review Document

Description of Acquisition: JAWS scripting software services for visually impaired Defense Contract Management Agency (DCMA) employees.

Statutory Authority: 41 U.S.C. 1901, as prescribed in FAR 13.501(a), Limited Source (Brand

Name)

Estimated Contract Amount: \$152,000.00

Period of Performance Base Year: 07/08/16 to 07/07/17

Period of Performance Base and 4 Option Years: 07/08/16 - 07/07/21

Required Review Signatures: The below have reviewed this J&A and find the justification adequate to support other than full and open competition.

| Procurement Center | Janice L. Addison | ADDISON.JANICE.LOUISE. | |
|-----------------------|---------------------|---|--|
| Director: | Signature: | CONTRACTOR OF THE PROPERTY OF | C MILES CONTROL OF THE PARTY OF |
| Proc Division | | | |
| Policy Branch | Amy A. Williams | | |
| Procurement Analyst | SMIHHAMS.AMY.A. | 28396644 | CHARLES OF THE PARTY OF THE PAR |
| DCMA Software License | Erin K. Finkes FIN | IKES.ERIN.K. | Company of the State of the Sta |
| Compliance Manager: | Signature | INES.ENIIV.N. | DOMA CONTRIBUTE TO SPORT OF THE |
| Legal Counsel: | Michael E. Sainsbu | ฃ ҡ ҇Ү.MICHAEL.EDWA_ | OTHER DOCKED BY SANESHEET WELLES BOWERS OF THE PERSON |
| | Signature: RD. | 2941109 | MILE ALLOWARD TO THAT TO SEE |
| Competition | Sallee S. Justis S. | TIS.SALLEE |) 5 (4) |
| Advocate: | Signature: .S. P | 650495 1639 - CONTROLLES 1990 | Date: |

Justification and Approval (J&A) For Other Than Full and Open Competition

- 1. Contracting Office: Defense Contract Management Agency (DCMA), Procurement Center, Fort Lee, Virginia.
- 2. **Type of Contract Action**: This is follow-on firm fixed price contract action that will use FY16 Operation and Maintenance (O&M) funds.
- 3. **Description of Supplies/Services**: On-going services for JAWS scripting software previously acquired from Occupational Rehabilitation Group, Inc. for visually impaired DCMA employees who must use synthetic speech output to read computer displays.

Anticipated Cost of Requirement: Estimated Cost Base Year: \$30,400.00

Option Year 1: \$30,400.00 Option Year 2: \$30,400.00 Option Year 3: \$30,400.00 Option Year 4: \$30,400.00

Base & All Options: \$152,000.00

Required Services are as follows:

| CLIN | Description | Qty in Hours | POP |
|------|---|-----------------|----------------------------|
| | Base Year | | |
| 0001 | JAWS SCRIPTWRITING SERVICE FOR DCMA BLIND PERSON/S | 200 | 7/8/2016 to 7/7/2017 |
| | Option Period 1 | | |
| 1001 | JAWS SCRIPTWRITING SERVICE FOR DCMA BLIND PERSON/S | 200 | 7/8/2017 to 7/7/2018 |
| | Option Period 2 | | |
| 2001 | JAWS SCRIPTWRITING SERVICE FOR DCMA BLIND PERSON/S | 200 | 7/8/2018 to 7/7/2019 |
| | Option Period 3 | | |
| 3001 | JAWS SCRIPTWRITING SERVICE FOR DCMA BLIND PERSON/S | 200 | 7/8/2019 to 7/7/2020 |
| | Option Period 4 | | |

| 4001 | JAWS SCRIPTWRITING SERVICE FOR DCMA BLIND PERSON/S | 200 | 7/8/2020 to 7/7/2021 |
|------|--|-----|----------------------------|
|------|--|-----|----------------------------|

- Authority Cited: 41 U.S.C. 1901, as prescribed in FAR 13.501(a), Limited Source (Brand Name).
- 5. Reason for Authority Cited: Computer workstations are equipped with the JAWS speech screen reader (produced by Freedom Scientific of St. Petersburg, Florida) which provides this speech output. For standard commercial software applications, such as Microsoft Word, JAWS comes preconfigured and works effectively without any special adjustments. In the case of proprietary databases, JAWS must be customized for each of the custom systems. JAWS scripting software uses its own scripting language to create such custom speech configurations.

The initial contract for these services was sole source due to only one vendor responding to the RFP. The scripting services required to support this follow-on requirement will therefore need to be the brand name JAWS. Vendors responding to the RFQ will need to have required permissions, and licensing to manipulate the JAWS software. Due to this prerequisite, contractors' responses to support the requirement will be limited. The continuation of this service is necessary to ensure the agency remains 508 compliant. The requirement includes on-site performance as the sight impaired employees would be at a work stoppage without this support, and the on-site requirement and support would need to be timely. The selected vendor will need authorization from JAWS to manipulate software codes.

Freedom Scientific Inc. developed the JAWS software and preserves the coding. Vendors performing scripting service or using the brand name JAWS will need permissions from Freedom Scientific Inc. to manipulate their software. Freedom Scientific Inc. has stated they can provide testing / analysis of issues, maintenance of the scripts, coding and development of new scripts as needed. Changes to the proprietary systems themselves can make the JAWS scripts inoperative. The custom JAWS scripts can be modified and restored to account for these disruptions. This requirement will provide coverage for these types of maintenance costs.

6. Efforts to Obtain Competition: Vendors that responded to the RFI request were SONA Networks, LLC; BRANDHOOT; Freedom Scientific; and The Occupational Rehabilitation Group, Inc. Freedom Scientific, Inc., being the producer/owner of the JAWS scripting software, would not need authorization to manipulate the JAWS software code and would travel to Boston and Philadelphia to provide on-site support. The Occupational Rehabilitation Group, Inc., the incumbent contractor, could support the on-site performance requirement and has the authorization to manipulate the JAWS software code. SONA Networks, LLC, and BRANDHOOT would require authorization from JAWS to manipulate software code. The vendor selected will need to know and understand JAWS scripting and have a understanding of DCMA programs. Brandhoot stated they would provide support remotely, which will require collaboration with the DCMA program mangers that own the different

systems to ensure the vendor is familiar with DCMA IT Programs. The vendor selected will need to be able to perform the service on-site.

- 7. Fair and Reasonable Cost Determination: The price will be determined fair and reasonable based on a comparison of historical contract pricing and/or competition.
- 8. Market Research Conducted: In addition to the research discussed in item 6 above, market research was conducted to determine if there were any viable alternatives to JAWS software scripting. An RFI was posted and a search for small businesses was completed for small businesses that may be able to perform JAWS scripting services. No additional sources other than those listed in item 6 were found as confirmed sources of supply for JAWS scripting.

9. Other Factors:

- a. Contract Number(s) and date(s) for last award: S5106A-11-P-0004
- b. Competitive status of the actions in (a): Sole Source
- c. Authority for other than full and open competition previously used attach a copy of the previous acquisition J&A: 10 U.S.C. 2304(c)(1), as prescribed in FAR 6.302-1, Only One Responsible Source and No Other Supplies or Services will Satisfy Agency Requirements (J&A Attached).
- d. If prior award was competitive, explain the changed circumstances that lead to this requirement becoming non-competitive: N/A
- e. Explain any unusual patters which are revealed by purchase history (e.g., several consecutive, urgent buys): N/A
- 10. Sources: The following companies expressed interest after RFI had been posted.

Brandhoot

Freedom Scientific

SONA Networks

Occupational Rehabilitation Group (incumbent)

11. Actions Taken to Remove Barriers: DCMA will conduct thorough market research to define the requirement, and to identify additional potential products and sources, before a new requirement for JAWS scripting software is issued.

Technical/Requirements Certification

I certify that the supporting data under my cognizance, which are included within this justification, are accurate and complete to the best of my knowledge and belief.

| | BOSTON.ANTONIO.1 |
|----------------------|------------------|
| Name: Antonio Boston | Signature: |
| Title: | Date: |

Fair and Reasonable Price Determination/Contracting Officer Certification:

I hereby determine that the price for this action will be fair and reasonable and the memorandum detailing the Fair and Reasonable Price Determination will be included in the contract file documentation. I certify that this J&A is accurate and complete to the best of my knowledge and belief.

| | MOORE.CHI | RISTOP | |
|---------------------|---|-------------------------------|--|
| | HER.M. 122956 2 12 13 13 14 14 15 15 15 15 15 15 15 15 15 15 15 15 15 | | |
| Name: | Signature: | 710-7015 08 07 09-46 09-04'08 | |
| Contracting Officer | Date: | | |

Justification Approval

Based on the foregoing justification, I hereby approve the procurement of JAWS Scripting Software Services on an other than full and open competition basis, pursuant to the authority 41 U.S.C. 1901, as prescribed in FAR 13.501(a), Limited Source (Brand Name), provided that funds are available, or will be available, and that the services and products herein described have otherwise been authorized for acquisition.

APPROVED:

MOORE.CHRISTOP
HER.M. 229563-24
2

Christopher M. Moore Contracting Officer